



Registered office address
10 Queen Street Place, London, United
Kingdom, EC4R 1AG

Privacy Policy

Our trading platform is committed to protecting the privacy and security of our clients' personal information. This Privacy Policy outlines how we collect, use, and safeguard the information you provide to us. By using our platform, you agree to the practices described in this policy.

Information Collection

We collect the following types of information from our clients:

1. **Personal Information:** This includes your name, address, email, phone number, date of birth, and other identifying details.
2. **Financial Information:** This includes bank account details, credit card information, and transaction history.
3. **Trading Information:** This includes data on your trading activities, account balances, and performance.

Use of Information

We use the information we collect for the following purposes:

1. **Account Management:** To create and manage your trading account, process transactions, and provide customer support.
2. **Personalized Services:** To offer personalized trading strategies and support through your personal broker.
3. **Compliance:** To comply with legal and regulatory requirements, including anti-money laundering (AML) and know your customer (KYC) regulations.
4. **Communication:** To send you updates, newsletters, and other relevant information about our services.

Data Protection

We are committed to ensuring the security of your personal information. We implement a variety of security measures to maintain the safety of your personal data, including encryption, secure servers, and regular security audits.

Information Sharing

We do not use our clients' information for our own interests, nor do we share your personal data with third parties, except in the following circumstances:

1. **Legal Requirements:** We may disclose your information if required to do so by law or in response to a subpoena, court order, or other legal processes.
2. **Service Providers:** We may share information with trusted service providers who assist us in operating our platform and providing services to you, provided they agree to keep this information confidential and secure.

Anonymized Data

In certain cases, we may use anonymized and aggregated data to analyze trading trends and performance. This data does not include any personal information such as addresses, bank details, or other private information that could identify individual clients.

Client Rights

As a client, you have the following rights regarding your personal information:

1. Access: You can request a copy of the personal data we hold about you.
2. Correction: You can request corrections to any inaccurate or incomplete personal data.
3. Deletion: You can request the deletion of your personal data, subject to certain legal and regulatory requirements.
4. Objection: You can object to the processing of your personal data in certain circumstances.

Changes to the Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and we will notify clients of significant changes through our official communication channels.

Contact Information

If you have any questions or concerns about this Privacy Policy or the handling of your personal information, please contact our customer support team:

- Email: support@greymaxltd.email
- Phone: +44 7451 277185
- Live Chat: Available on our platform

Your privacy is important to us, and we are committed to protecting your personal information and providing a secure trading environment.

Note: This Privacy Policy is subject to change. Clients will be notified of any amendments through our official communication channels.



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